

The Restaurant Group plc Alcohol Responsible Drinking Policy

The Restaurant Group plc (TRG) is a leading operator of over 500 pubs and restaurants including Frankie & Benny's, Chiquito, Coast to Coast and Brunning & Price. TRG also operate a Concessions division with more than 60 outlets in the UK's busiest airports, other transport locations and shopping centres.

TRG and its brands are committed to supporting the health and wellbeing of our guests by operating our licensed premises safely and responsibly.

Our Commitment to.....

Promoting Sensible Drinking

Our brands operate in a responsible and safe environment where food is the primary focus, not alcohol. We are conscious of the potential harmful effects of alcohol and therefore work hard to prevent the misuse of alcohol at our premises through staff training and support for a number of initiatives aimed to combat the misuse of alcohol:

- Where it exists, we support the Pubwatch scheme which works closely with local authorities and the police to achieve a safer drinking environment in all licensed premises.
- In our ongoing commitment to work with the government to improve public health, we have signed up to the Public Health Responsibility Deal.
- We also support Drinkaware in their efforts to raise awareness about the misuse of alcohol and encouraging consumers to make informed choices.

We provide a large and growing selection of low alcohol and non-alcoholic drinks, including alcohol free 'mocktails' as an alternative to alcohol based drinks.

In order to ensure a safe environment we maintain a high degree of supervision within our premises: our service style ensures that customers are greeted by a member of the restaurant team; all restaurant areas have the benefit of waiter/waitress service, and our bars are manned by dedicated bar staff.

Preventing Underage Drinking

In our efforts to prevent young people from gaining access to alcohol, we adopt a Challenge 21 (Challenge 25 in Scotland) policy across our estate.

Alcohol is refused to any young person who appears to be under the age of 21 (25 in Scotland) and who does not provide proof of age identification. Only credible proof of age is accepted, this includes a photo driving licence, a passport or proof of age card scheme carrying the PASS logo.

TRG also conduct test purchases at our premises to ensure compliance.

Responsible Pricing and Promotions

TRG recognise that discounted pricing and promotions can encourage excessive drinking. Our promotional activities focus on supporting responsible drinking through competitive pricing set within government guidelines.

We promote sensible and controlled consumption of alcohol by:

- Limiting the time a promotion is available
- Avoiding multi-buy promotions
- Offering 125ml glass sizes in all our restaurants
- Not stocking alcoholic drinks that might have increased appeal to people under the age of 18.

Training Initiatives

Our comprehensive training programme equips all staff to understand their responsibilities under the Licensing Act 2003.

Prior to carrying out their role, all relevant staff are trained to identify and deal with guests who should be refused alcohol. This training is documented and refresher training is carried out at regular intervals.